

EXHIBIT 21

TECHNICAL ASSISTANCE CENTER

**** GM RESTRICTED ****

Case No:	08578253	VIN:	<div>Privacy</div>
Date Opened:	20051110	Model Year:	2004
Date Closed:	12/31/2010	Model Series:	AG
Dealer Code:	S121708	Mileage:	032494
Dealer Name:	McLean Automotive, IEI Cajon	Dealer State:	CA
Dealer Phone:	6194447200	Division:	Saturn

SYMPTOM ABSTRACT— NOCRANK NOSTART STALL INTERMITTENT NO CODES FOUND

RESOLUTION ABSTRACT-

UCC CODE 1-----

UCC-1 DESCRIPTION— Engine

UCC CODE 2-----

UCC-2 DESCRIPTION—

UCC CODE 3-----

UCC-3 DESCRIPTION—

11/10/2005 11:47:19 SBD Template - KILGER

STRATEGY BASED DIAGNOSTICS

3 Number of times in for the same condition

3 Number of days vehicle in dealership for same condition

n Y / N Is the vehicle modified/non-production accessories (List below)

n SI Document ID Number supplied by Dealer _____

Caller's name (First, Last, and Position)

Privacy

Tech

Customer concern -

No crank No start and vehicle stalls intermittently.

Dealer comments/diagnosis -(DTC'S, Parts, Repairs, Duplicated, SI Search, Compare to like Vehicle?)

Tech cannot duplicate the concerns and found no codes in system.

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TAC recommendation -

Advised tech to perform bulletin 03-06-03-006A for this concern.

*Advised tech on cases in the database where the ignition switch was
replaced for this concern.*

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